

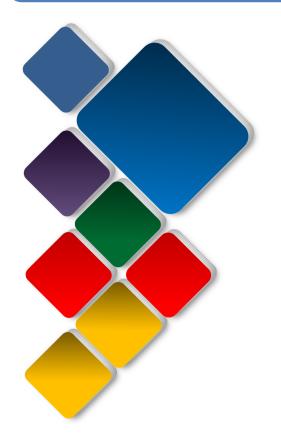
# Effective Leadership - Styles and Techniques

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## Session Objectives

At the end of this presentation, participants are expected to be able to:



identify the characteristics and functions of an effective leader;

understand the various leadership styles and their effects;

demonstrate the qualities of leader





## Defining Leadership





The process of influencing other people to follow in the achievement of a goal. It's a relationship that cuts across barriers!

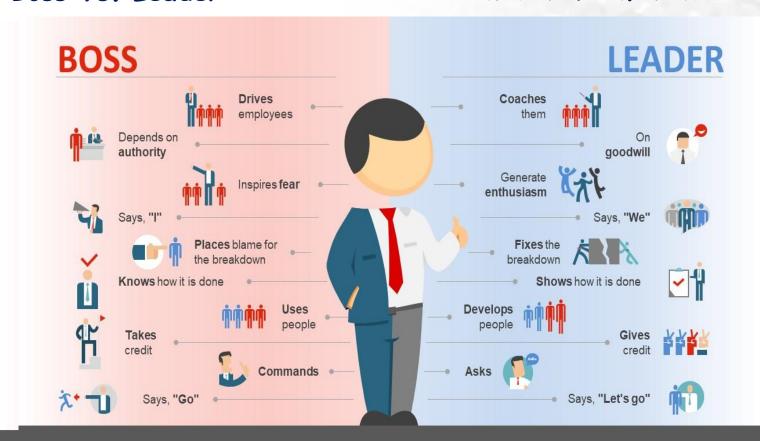




## Leadership Explained

Boss Vs. Leader

Power Vs. Influence



DIFFERENCE BETWEEN







Planning



Coordination



Motivation



Information Dissemination



Feedback





# Key Leadership Functions - Planning

As a leadership function, planning entails...





Seeking information



Defining tasks



Setting goals and objectives



Defining required performance standards and expectations



Initiating project meetings and briefings



Assigning tasks

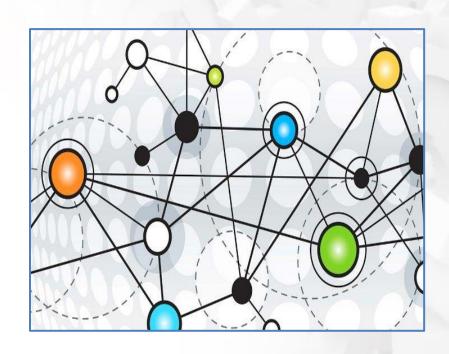




- Coordination

# A leader will be responsible for overall team coordination by:

- Bringing together the Component Parts
- Continuous Monitoring & Feedback
- On-going Decision-Making
- Maintaining Standards







- Motivation

#### The leader motivates by:

- Building team spirit
- Encouraging team members
- Building morale
- Developing skills of subordinates
- Providing listening ears to individual problems







- Information Dissemination

The leader is primarily responsible for information sharing among the team members and with external stakeholders.



- Clarifying plans and assigned tasks
- Providing updates
- Providing hints and problemsolving ideas





- Feedback

Performance Management and Feedback are critical responsibilities of the leader.



- Reviewing the feasibility and appropriateness of ideas
- Facilitating self-assessment
- Providing performance feedback
- Managing underperformance as may be required





### Leadership Styles



Directive Leadership - "leading from the <u>front</u>"



Influential Leadership - "leading from behind"



Collaborative Leadership - "leading from within"





### Leadership Styles

- Directive



- \* Telling people what to do, or giving direct information in a controlled environment
- Maintains a high level of control; preferred by many leaders
- Premised on the notion that the more control the leader has, the less subordinates will have
- \* Most ideal when dealing with crisis, working with new recruits, shearing new information, operating in highly sensitive areas, where lives can be at risk, and driving change in resistant conditions





# Leadership Styles - Influential



- \* Surrenders some control to subordinates
- Intervenes in the work of subordinates in a way that encourages them
- Creates environment for team members to release their personal power
- \* More subtle leadership style; followers do not rely on the power of their leader to achieve results
- Takes the form of asking questions, revealing lack of knowledge in areas where staff know so well and informing with integrity
- \* Influence comes through personal power, confidence and integrity rather than through their power of authority



#### Leadership Styles

#### - Collaborative

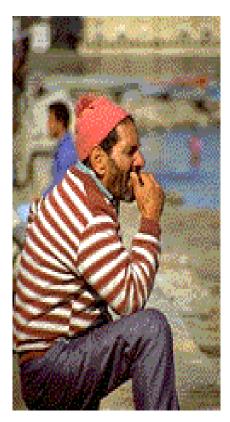


- Collaborative leader; models a way of working that is an expression of well integrated set of values and attitudes
- \* Mutual respect between the leader and followers
- Relies on other people's personal power, capabilities, differences, knowledge and contributions to the common goals
- Employees feel valued and recognised for their contribution & get drawn to this style
- Provides staff with the sense of collective achievement
- \* Vision is communicated by the leader, and joint decision is taken on how to achieve it





# Leadership Styles Important Thoughts



- A good leader is able to assess situations and adopt a style of leadership that achieves the best results
- Noticing people's responses to you and checking whether your style brings out the best in them is key to optimal team functioning





#### Exercise

- 1. Identify a leader you know with each of the leadership styles.
- 2. What leadership style do you currently utilize the most?
- 3. What leadership style would you like to develop?





### Concluding Thoughts

- Leadership is all about influencing others to achieve a goal
- · A lot more is achieved with good relationships
- Know thyself and adopt the leadership style that suits you & the situation best
- Release power through motivation
- Walk the talk





# Questions